

FEEDBACK ON TRAINING & DEVELOPMENT

Attended: Returned Feedback forms: 9

Objectives:

- To provide essential training for the Housing Appeals Committee
- To update members on the changes to Housing Appeal Procedures

STRENGTHS

- Very good
- Very good/helpful reports to take away – Brilliant speaker Andrew Lane
- Very professional presentation. He is obviously worth his fee!!
- The facilitators! Super group, know their subject and deliver very professionally. Thank you all.
- Good interaction between communicator and members.
- Very informative – excellent training
- It is a very big and complex subject. We have a very dedicated and professional strategic housing team.
- All aspects were fully explained.

WEAKNESSES

- I had to miss a very important 1.5 hours in the morning but Barbara has agreed to have a 1:1 with me

OPPORTUNITIES

- Excellent day
- Frequent use to become astute at using the new process and procedure
- Lots of reading to take in
- With recent legislation (i.e. "HOTAK") it will be interesting to see how the legal profession reacts

TRAINING SCORE

Poor	
Adequate	
Good	
Very good	3
Excellent	6